

ALEXANDER ZAVALA

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Objective

Dynamic, versatile bar and lounge server with 5+ years experience in all aspects of management and service with a proven track record of driving business and delivering superior guest services. Exceptional leadership skills combined with proven ability to increase repeat business, manage and train staff, coordinate seasonal and holiday events, and successfully implement resort policies and procedures in accordance with outlined expectations. Strong team-building skills and excellent conflict resolution abilities to guarantee satisfaction for guests. Expert at working efficiently with a strong mixology knowledge and menu creation experience

Areas Of Expertise

Bar Management | Staff Development | Mixology Knowledge | Wine Knowledge | Equipment Maintenance | Sanitation Adherence | Customer Service | Interpersonal Skills | Cash Handling and Balancing Registers | Budgeting & Scheduling | State Alcohol Laws | Cultural Sensitivity | New Drink Creation | Business Intelligence

Experience

McDonalds Alhambra
Cashier September 2012- May 2013

Worked the drive through, assist the cooks and maintain cleanliness through out the restaurant.

IHOP Monterey Park
Host/server August 2013- March 2014

Worked the Graveyard shift, helped bussing and serving while keeping the restaurant in order and our costumers beyond satisfied.

Four Seasons Hotel Beverly Hills
Spa Attendant March 2014- July 2015

Escorted our guests through our luxurious spa facility. Organized and restocked all spa amenities.

Doubletree by Hilton Rosemead
In charge of the hotel restaurant which caters for banquets, weddings and other special occasions. I ran the room service and bar for the hotel as well.
Bartender/Server August 2015- Present

Chankey's Catering Long Beach, CA
Setting up the bar and creating a drink menu corresponding to our clients wishes.
Bartender/Server July 2016 - Present

Los Angeles, CA
Involved with the team there I made sure to overlook production and safety of employees. Also overlooked inventory stocks, handled meeting set up, also maintained all machines and over all building.
Manager/Leader, ProBioTek October 2016- Present

Education And Certifications

Alhambra All Male Dance Team 2009-2013
Led the team to international champions in 2012. Won a full undefeated season in 2013. Fundraised for charity.

President of Domus Magnus 2012-2013
Tutored classmates and fundraised for school clubs and activities.
Also contributed services to the city of Alhambra.

Key Club 2010-2012
Teamed up with various other school key clubs to volunteer in Los Angeles. Marathons and feeding the homeless was the usual means of community service.

Alhambra High School
Graduated with a 3.7 GPA.
Honor roll student.

2009-2013