| Cicely  Winder | horizontal line Cicely Winder 731 W First Ave,  Mesa, AZ 85201  (724) 992-1722  cicelyr.winder@gmail.com |
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| **ㅡ** **Skills**  * Impeccable attention to detail * Experienced in cash handling * Proven leadership skills * Ability to multitask in a fast-paced environment   **ㅡ** Education **Scottsdale Community College** *Associate in Arts (Music Business)* Class of 2021 | horizontal line Mavrix / Server05/2021- Present, Scottsdale, AZ  * Serves the restaurant area, as well as VIP bowling lanes, for food and drink. Also assists with large group events.  Expert | Enjoy Technology Inc. / Expert07/2020 - 04/2021, Tempe, AZ  * Employed both sales and customer service while delivering high-end electronic devices. Was also utilized to train incoming new hires while assisting in leading huddles.  AV Concepts / Warehouse Associate01/2020 - 03/2020, Tempe, AZ  * Was responsible for quality control of audio, video, and lighting equipment. After the internship program I was employed through was canceled due to COVID-19, I began seeking new employment |
| * Cumulative GPA - **3.94** * President’s Honor List 1st, 2nd, 3rd, and 5th semesters * Dean’s Honor List 4th semester   **ㅡ** Awards **2019 Student of the Year in Music Business** - *Scottsdale Community College*   * *Awarded to one student per year in recognition of academic excellence in the Music Business degree program.* | The Van Buren / Cocktail Server11/2018 - 02/2020, Phoenix, AZ  * Was responsible for assisting guests at a live concert venue and upselling drinks. Assisted the bar as needed, and trained new incoming servers.  BLK Live/ Server06/2018 - 11/2018, Scottsdale, AZ  * Served and took drink orders while working at a live concert venue in a high-end atmosphere.  Zipp’s Sports Grill on Camelback / Server03/2017 – 06/2018, Scottsdale, AZ  * Served customers while working in a fast-paced bar and restaurant. Also trained new incoming servers and was utilized as a resource by management.  Liberty Mutual Insurance/ Senior Account Specialist09/2012 – 4/2017, Phoenix, AZ  * Spoke with customers seeking to cancel their insurance policies and used save tactics to build a customer connection and retain business. Also trained incoming new hires. |
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